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# Micro-credentials at the University of Ljubljana

Assist. Prof. dr. Jana Arbeiter

The project is co-financed by the Republic of Slovenia, the Ministry of Higher Education, Science and Innovation and the European Union - NextGenerationEU.



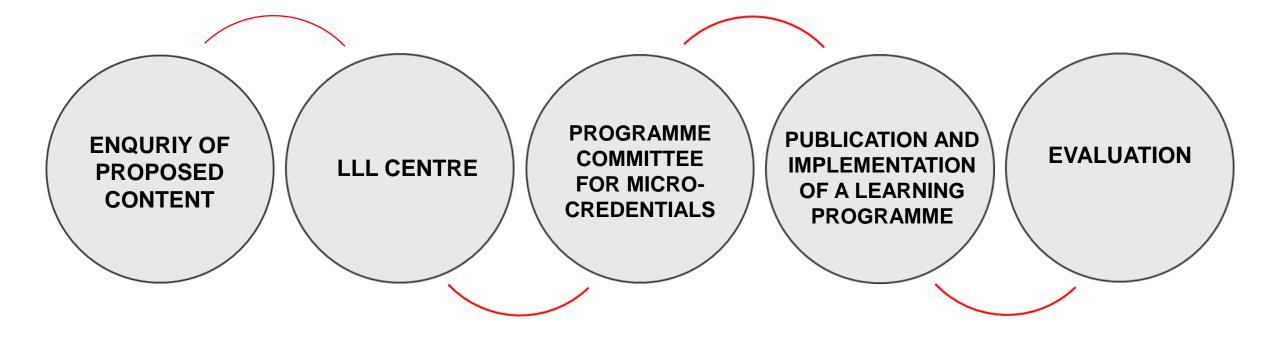
## Micro-credentials: the UL concept



Micro-credentials are part of life-long learning, but every form of life-long learning is not necessarily a micro-credential.

> Scope of micro-credentials: 1 to 9 ECTS

## Internal quality assurance



Pilot projects at the University of Ljubljana (UL) for the development of microcredentials – design and implementation programs for micro-credentials

#### 2024 statistics

65

Approved programs for microcredentials 34

successfully implemented programs for micro-credentials

1 January 2024 - 14 May 2025

89

Approved programs for microcredentials across 18 member faculties 53

successfully implemented programs for micro-credentials



### Main areas and topics of our MICRO-CREDENTIALS

<b>RESPONSE TO LABOUR MARKET NEEDS</b>	TOPICS OF SOCIAL RELEVANCE
Sustainability and green transition	Environmental and climate issues
Digitalization and Industry 4.0	Public health and well-being
Health and well-being	Media literacy and crisis communication
Education and society	Education for social inclusion
Technology and engineering	Strengthening civic and cultural awareness
Security and communication	

## THE SYSTEM OF MICRO-CREDENTIALS AT UL

## SYSTEMATIC QUALITY ASSURANCE

## DIGITAL INFRASTRUCTURE

LINKING MICRO-CREDENTIALS WITH THE NEEDS OF SOCIETY AND LABOUR MARKET

INSTITUTIONALIZATION OF THE MICRO-CREDENTIALS MANAGEMENT SYSTEM



UNIVERZA V LJUBLJANI University of Ljubljana







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# LLL and Micro-credentials Implementation – Faculty of Electrical Engineering

Prof. Dr. Andrej Kos

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# Why do we cooperate with our environment?

- New knowledge is created every day we transfer it to the environment/into practice
- Personnel shortages we support training and knowledge transfer to companies and institutions
- Financial aspect enables additional resources for development, innovation and equipment

#### What do we consider "the environment"?

• Companies, institutions, public sector, NGOs, individuals, students

#### What do we not consider "the environment"?

• Study programs

# UL FE: ICT Academy / ICTA

Since 1995, Information and communication technologies

### Trainings

- 500-600 participants per year
- 30+ one-day trainings
- 15+ evening courses



# Facts about LLL at our Faculty

- Delivering ICTA is more demanding for lecturers than lectures and exercises within study programs
- · Content is often more advanced, rapidly upgraded and evolving
- Participants are adults (employed individuals, students)
  - Often with completed 1st, 2nd or 3rd level of education, and experience
- ICTA does not transfer content from study programs to "commercial use" it's the opposite:
  - The newest content is first offered in the form of lifelong learning (ICTA / micro-credentials)
  - Only later are they included in academic courses and lab exercises
- Reasons for this:
  - High expectations from participants / environment
  - Higher level of knowledge participants (adults & experts vs. students & beginners)
  - Time to change / evolve the content
    - (1) study programs / (2) study courses / (3) micro-credentials / (4) LLL workshops
    - $_{\odot}$  (1) Years / (2) years / (3) months / (4) weeks

# ICTA+: Ambitious program... but modest response

In 2020, we designed the ICT Academy Plus (ICTA+) program for reskilling and upskilling for 5 critical ICT job roles, following the model of business trainings (MBA):

- Network Specialist
- Cybersecurity Specialist
- Data Analyst
- Programmer
- Linux System Administrator

#### Experience: What did we learn?

- The program was too long
  - 1x-2x per week, 1-2 years
  - "Can't you do this in 14 days?" Instant.
- The program was subjectively "too expensive", although objectively "not expensive at all"
  - managers more easily approve "expensive, short business trainings" ...
  - o ... than for subordinates: "not expensive, long professional trainings"
- Much more communication with clients is needed



# **Micro-credentials**

#### Our tasks ahead

- Popularizing micro-credentials helping to make the value of micro-credentials clear from the perspective of companies/institutions
- Micro-credentials as part of a CV a credible basis for assessing knowledge and quality
- Including them in job classification systems
- Development plans and promotions connected to micro-credentials
- Ensure and maintain that the quality of UL/member faculties is higher than that of other providers so that micro-credentials will be more valuable

#### Key for the Future

Bring micro-credentials closer to the environment, connect with companies, HR professionals and strategic development goals